



We're hiring!

Join our team



**Assistive
Technology Trainers**

Role: Assistive Technology (AT) Trainers
Location: Homebased with occasional travel
Reporting To: Training & Development Manager

About us:

ToHealth currently delivers a range of services and assessments to both the private and public sector and consumers. Those assessments include supporting employee's/clients with disability (neurodiversity) in the workplace and independent students and individuals.

Role:

To carry out assistive technology training and installations in accordance with ToHealth/Concept Northern policies and procedures. Performing duties and responsibilities of an Assistive Technology Trainer/Installer which will include carrying out online and face to face training/ installations and building up a rapport with students claiming Disabled Student Allowance (DSA) within Higher Education (HE). Providing a creative and person-centred approach element to your training/ installation to support a student with individual needs.

- ❖ Providing flexible and inclusive Assistive Technology training focused around a DSA student's coursework, learning style and areas of need.
- ❖ Effective installation of Assistive Technology and software with the ability to troubleshoot both onsite and online.
- ❖ Creating effective lesson plans with clear objectives to embed learning.
- ❖ Proactively pinpointing opportunities to extend support to DSA students.
- ❖ Developing handouts and backup notes for a student to revisit at point of need.
- ❖ Ability to empathise and actively listen to our customers.
- ❖ Participate in meetings, email, and telephone communication with internal and external customers. Providing effective communication at all times.
- ❖ Assist with special events and projects when required, to include support with demonstrations and promotion of the training department.
- ❖ To take part in CPD activities that are relevant to this job role.
- ❖ Perform other duties and responsibilities as requested in accordance with our company values: teamwork, loyalty, friendship, enthusiasm, and hard work.

About You:

- ❖ Teaching Qualification (desirable) or willingness to work towards this qualification.
- ❖ Track record of proactively working with DSA students to meet their individual needs.
- ❖ Experience of working as an Assistive Technology Trainer/Installer.
- ❖ Exceptional IT skills, including delivery of Assistive Technology software and Microsoft packages.
- ❖ Ability to support students with different Neurodiverse, mental, or physical health or sensory difficulties.
- ❖ Excellent time management and planning skills.
- ❖ Proficient at organising own diary and completing paperwork in a timely manner.
- ❖ Effective communicator; friendly, patient and encouraging.
- ❖ Ability to motivate others to achieve.
- ❖ Proof of ongoing CPD and development; full accreditation on DSA assistive software packages.

If you're looking for your next career move and are wanting to work with a rewarding company, please get in touch with our Recruitment department for a confidential chat about joining the PAM Team. Recruitment@pamgroup.co.uk

Our Values:

At PAM we are passionate about people and delivering our Everyday Things That Matter Values and Behaviours to our customers and our colleagues. Our cultural philosophy is based on putting our people first, creating high performing teams who deliver great services for our clients.

We're looking for driven and ambitious professionals to join our team, who are just as passionate about our philosophy and values as we are:

- ❖ Hard Work & Enthusiasm; we believe hard work should be rewarded, we go the extra mile to achieve our goals and support each other and enthusiasm and passion are part of our DNA.
- ❖ Teamwork & Friendship; our colleagues share a sense of belonging; we understand collaborative working means better decisions making and we support each other to achieve common goals.
- ❖ Loyalty & Improvement; we are dedicated to personal and professional development. Our PAM Academy mentors' colleagues and provides support to help you be the best you can through offering a wide range of CPD opportunities.

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